# 10/3/2023 DS-27 Update

**Critical Communication** 

## **Problem Statement**



Security response teams at U.S. government diplomatic and consular facilities need to have simultaneous secure, reliable, and mobile routes of communication at all times in order to avoid misunderstandings, confusion, and loss of life.

### **IMPACT**

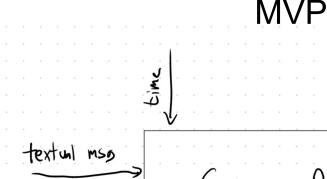
Lack of communication can have unintended consequences. Incorrect information can waste time addressing non-issues or failing to understand critically important information. If key commands are not received by the whole team to and from C2, in a timely manner, individual elements may be improperly deployed, creating vulnerabilities or exposure to hazards.

### PROBLEM SPONSOR

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## Diplomatic Security Service Organization Chart

- DS Bureau of Diplomatic Security
  - DSS Diplomatic Security Service, Director is also Principal Deputy Assistant Secretary (PDAS)
    - C Countermeasures
    - CTS Cyber and Technology Security
    - DO Domestic Operations
    - IP International Programs
    - HTP High Threat programs (Sister directorate to IP)
    - SI Security Infrastructure
    - T Training
    - TIA Threat Investigations and Analysis
  - EX Resource Management, Hiring, Internal Funding, etc.



Video S

Audio hearing Video Watching

- Latency/collision of audio - Live transcription/translation (languages) - Live transcription/translation